

Public Service Company of New Hampshire  
Docket No. DE 12-295

|                     |                             |
|---------------------|-----------------------------|
| ORIGINAL            |                             |
| N.H.P.U.C. Case No. | DE 12-295                   |
| Exhibit No.         | 11                          |
| Witness             | Panel 2                     |
| Data Request        | ENH-01                      |
| Dated:              | 08/07/2013 REMOVE FROM FILE |

Q-ENH-002  
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Witness: Charles R. Goodwin, Heather M. Tebbetts  
Request from: Electricity NH

**Question:**

Reference Testimony, page 7, lines 1 – 4: Please identify the amount of gross revenues recovered by PSNH from the Supplier Service Charges for each of the past five years.

**Response:**

Please see the attached document.

**PUBLIC SERVICE COMPANY OF NEW HAMPSHIRE**  
**Supplier Service Charges 2008 - 2013**

| Time Period | Selection<br>Charges<br>\$5.00 | Billing & Payment<br>Charges | Collection Services<br>Charges | Total Billed    |
|-------------|--------------------------------|------------------------------|--------------------------------|-----------------|
|             | Enroll & Drop                  | \$ .50 per bill              | A/R .252%                      |                 |
| 2007        | \$ 430.00                      | \$ 800.00                    | \$ 7,145.35                    | \$ 8,375.35     |
| 2008        | \$ 1,165.00                    | \$ 3,100.00                  | \$ 12,387.63                   | \$ 16,652.63    |
| 2009        | \$ 22,900.00                   | \$ 6,463.00                  | \$ 43,036.38                   | \$ 72,399.38    |
| 2010        | \$ 42,634.00                   | \$ 11,548.50                 | \$ 79,183.93                   | \$ 133,366.43   |
| 2011        | \$ 33,020.00                   | \$ 26,278.50                 | \$ 128,057.95                  | \$ 187,356.45   |
| 2012        | \$ 256,735.00                  | \$ 111,387.50                | \$ 179,341.53                  | \$ 547,464.03   |
| 2013        | \$ 524,800.00                  | \$ 172,685.50                | \$ 126,520.42                  | \$ 824,005.92   |
| 2014        | \$ -                           | \$ -                         | \$ -                           | \$ -            |
| Total       | \$ 881,684.00                  | \$ 332,263.00                | \$ 575,673.19                  | \$ 1,789,620.19 |